

# Pennsylvania HPG Ryan White Part B 2025 Priority Setting



November 19, 2025

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# AGENDA

## Day 1 –

- Refresher on Priority Setting Process
- Review of Initial Results
- Discussion

## Day 2 –

- Final Vote by HPG Members
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# WHAT IS PRIORITY SETTING... AND WHY?

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- DATA-DRIVEN process of ranking **Ryan White Part B (RWPB)** service categories in order of importance.
  - Helps the Division of HIV Health work towards providing the most responsive and comprehensive system of care possible for people living with HIV in Pennsylvania.
  - Purpose of Priority Setting:
    - **To identify essential services:** Which services are most crucial to those utilizing the services.
    - **To guide resource allocation:** Helps inform how funds could be distributed across prioritized services.
    - **To support the continuum of care:** Ensure engagement and retention in care & viral suppression.
    - **To fulfill federal requirements for RWPB funding.**
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# RYAN WHITE PART B PROGRAM

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## CORE SERVICES

- AIDS Drug Assistance Program Treatments
- Early Intervention Services (EIS)
- Health Insurance Premium and Cost Sharing Assistance for Low-Income Individuals
- Home and Community-Based Health Services
- Home Health Care
- Hospice
- Medical Case Management, including Treatment Adherence Services
- Medical Nutrition Therapy
- Mental Health Services
- Oral Health Care
- Outpatient/Ambulatory Health Services
- Substance Abuse Outpatient Care

Note that services not on this list will not be ranked. There is a process for discussing new or outstanding needs that will be completed at a later date!

## SUPPORT SERVICES

- Child Care Services
- Emergency Financial Assistance
- Food Bank/Home Delivered Meals
- Health Education/Risk Reduction
- Housing
- Linguistic Services
- Medical Transportation
- Non-Medical Case Management Services
- Other Professional Services, including:
  - Permanency Planning
  - Legal Services
- Outreach Services
- Psychosocial Support Services
- Referral for Health Care and Support Services
- Rehabilitation Services
- Respite Care
- Substance Abuse Services (residential)

# RANKING FROM LAST TIME

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## The HPG's Top Priorities in 2020/2021 were:

1. SPBP/ADAP
2. Housing
3. Medical Case Management
4. Early Intervention Services
5. Outpatient/Ambulatory Care
6. Emergency Financial Assistance
7. Health Insurance Premiums
8. Outreach Services
9. Home and Community Based Care
10. Oral Health Care

The HPG agreed that the top 10 priorities should be ranked, with all other services counting equally as a second tier.

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# THE PROCESS SO FAR....

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- Compiled multiple quantitative data sources to develop an initial ranking of RWPB services.

2025 Pennsylvania Priority Setting Quantitative Data Sources	
Client Service Utilization Data (CSU)	Service utilization reports tracked in CareWare.
Medical Monitoring Project (MMP)	Data capturing unmet service needs for PLWH in care. It is a representative sample of PLWH in HIV care.
Statewide Coordinated Statement of Needs (SCSN) Survey	Data from Pennsylvania clients and providers regarding service utilization, access, and unmet needs.
HPG Member Survey	Survey distributed to HPG members to collect a personal initial ranking of services.

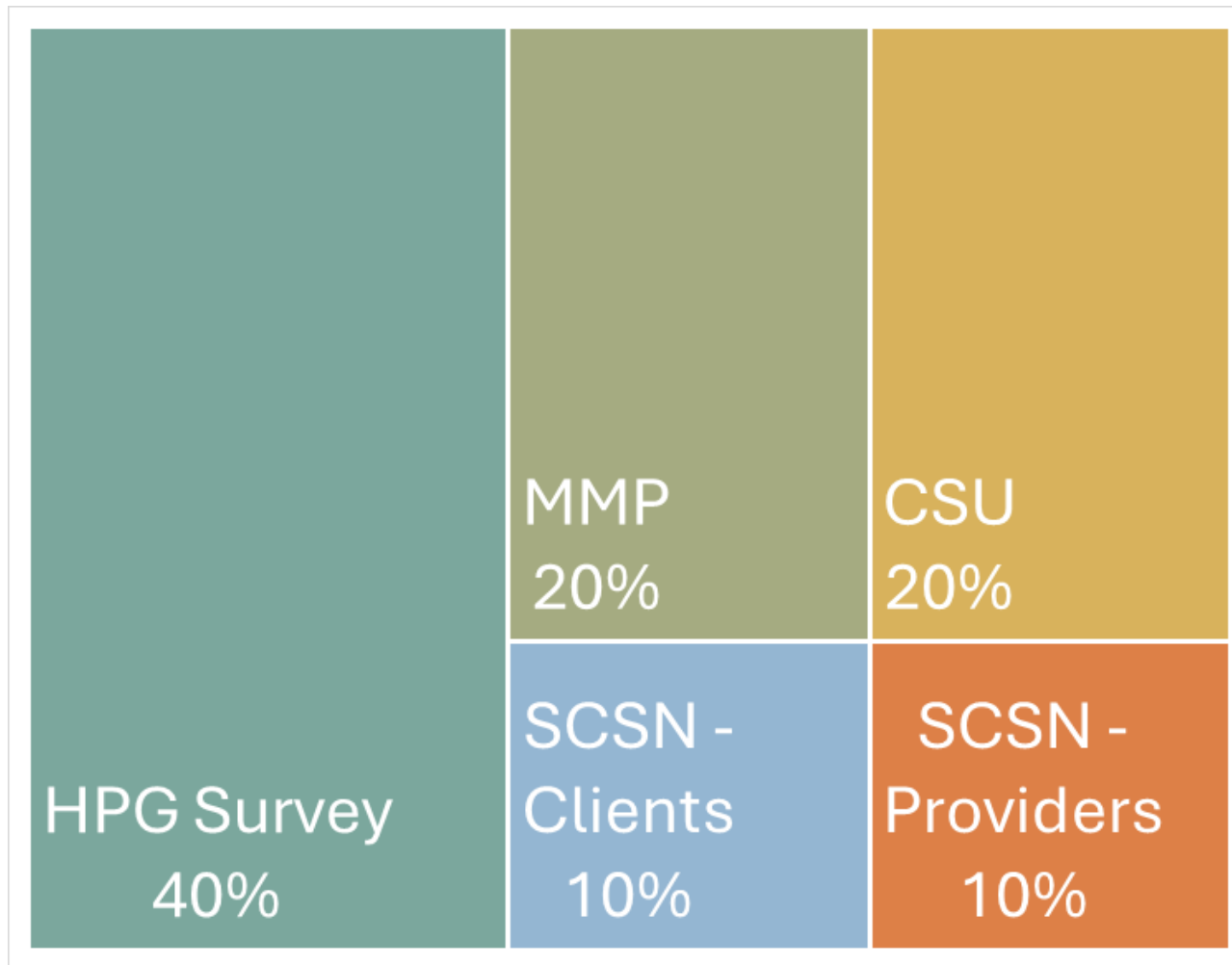
- Qualitative data was also collected to provide additional context.

2025 Pennsylvania Priority Setting Qualitative Data Sources	
Statewide Coordinated Statement of Needs (SCSN) Survey	Open response data on services from Pennsylvania clients and providers.
Conversation Cafés	Workshop-style sessions for community members to voice their thoughts on what they need from Pennsylvania's HIV services.

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# DETERMINING THE INITIAL RANKING

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Based on the HPG's discussion today the ranked list can be amended during the **formal voting process** which will take place **tomorrow.**

# RANKING NOTES

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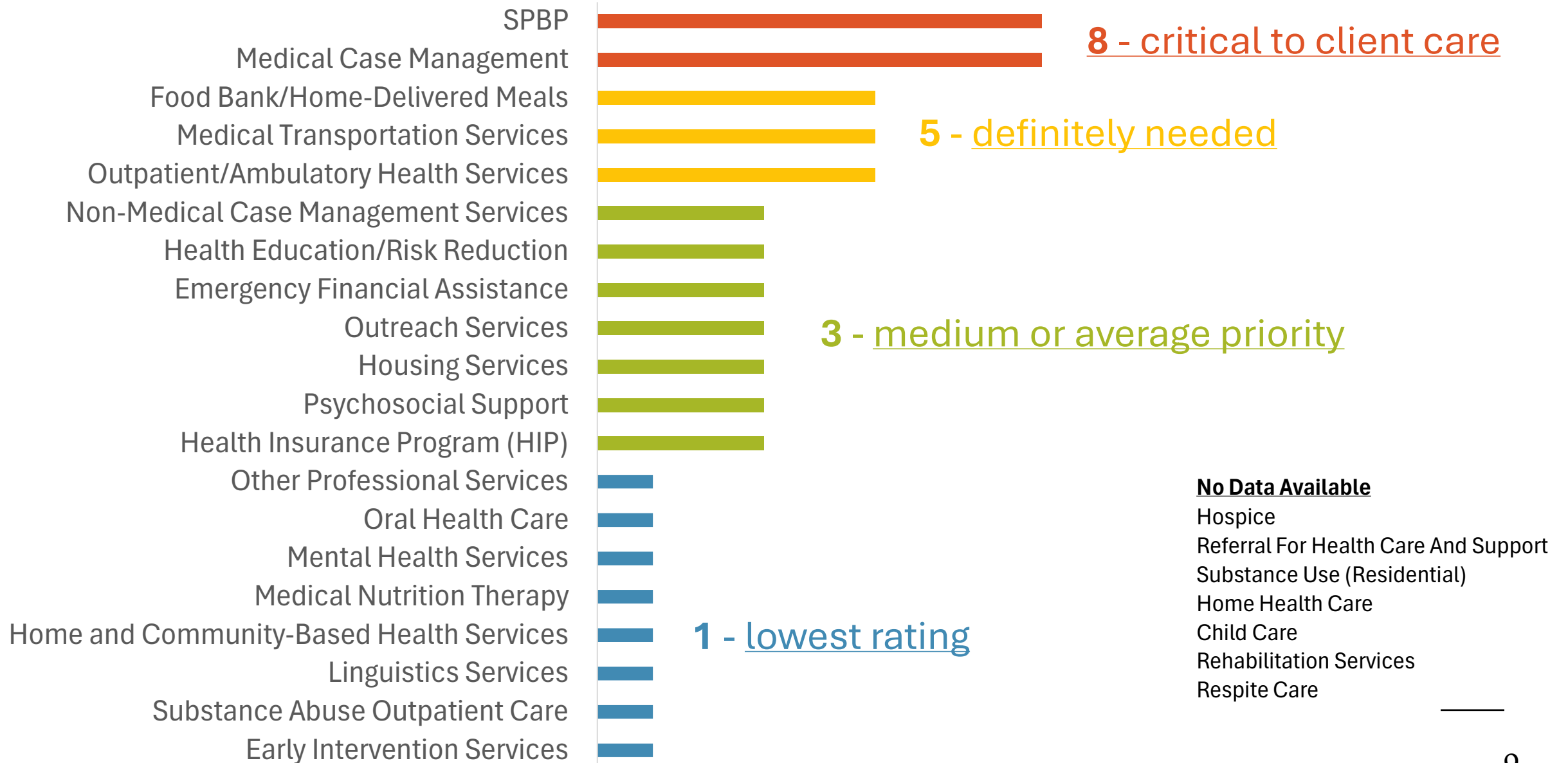
**1** - This is the **lowest rating**, which signifies there is either no mention of the service or that it deviates -0.5 or more below the average.

**3** - This is rating signifies a **medium, or average priority**. It should be prioritized as much as any other services. That is why these services are right around the average, deviating 0.3 at most from the average.

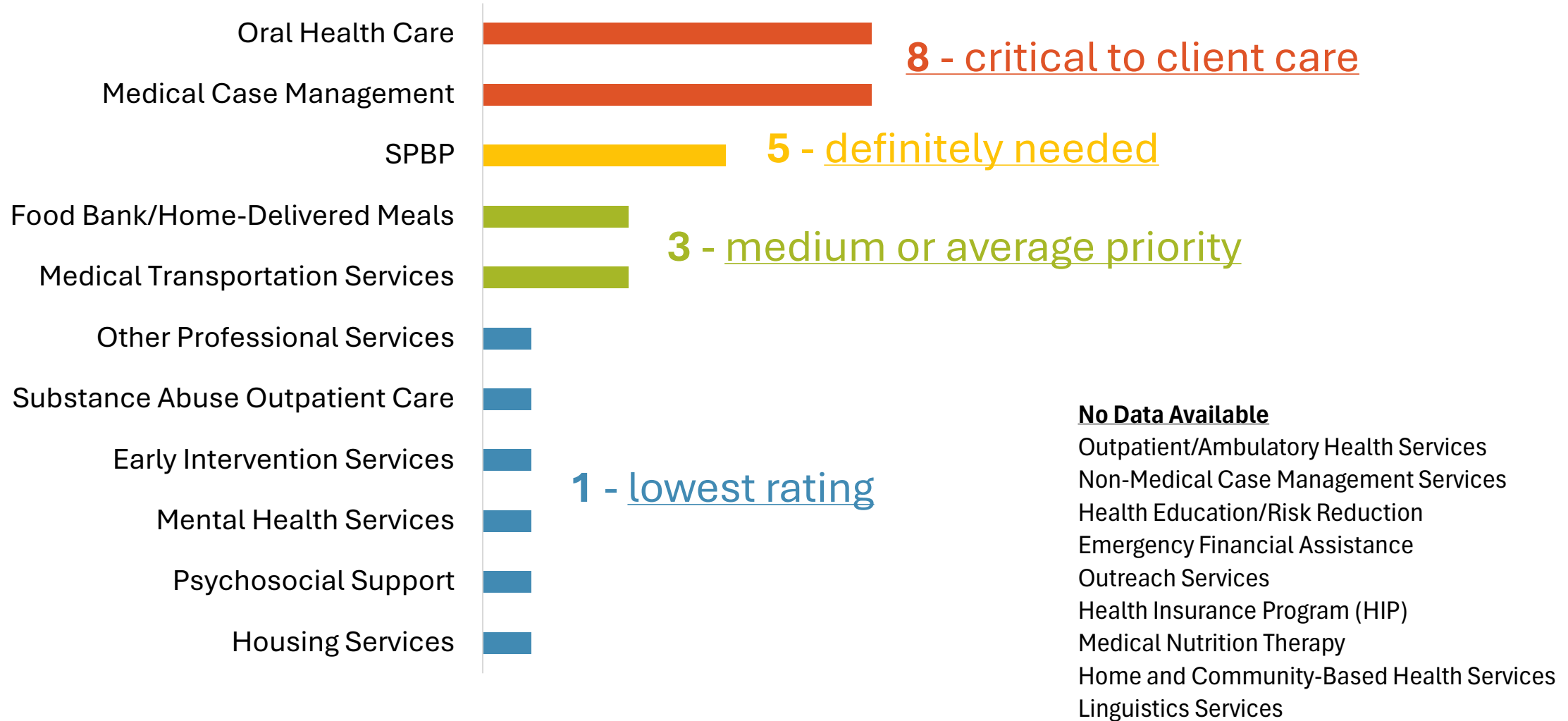
**5** - This rating signifies that a service is **definitely needed by clients** to ensure proper care. That is why these services are well above the average, deviating at most 1.3 from the average.

**8** - This rating signifies that a service is **critical to client care**. That is why these services are well above the average, deviating at least 1.4 from the average.

# INITIAL RANKING DATA: CAREWARE

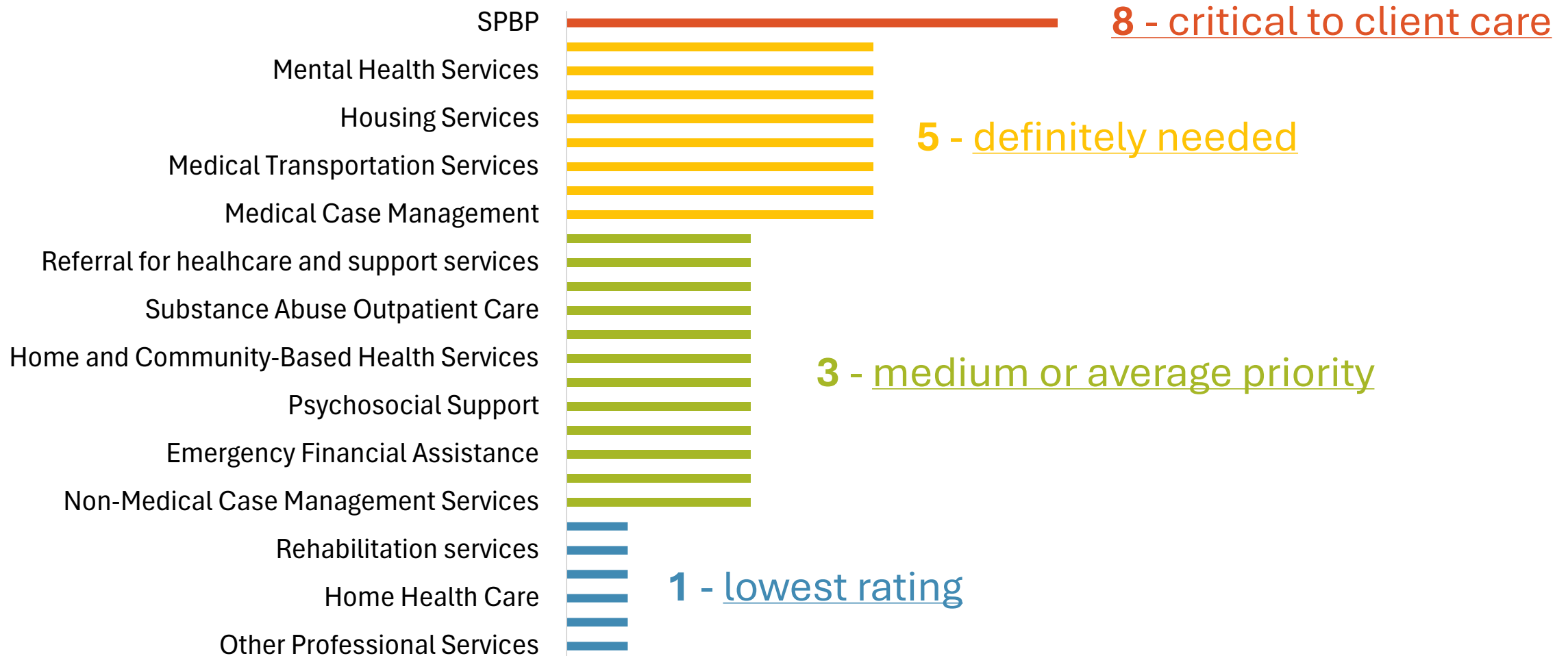


# INITIAL RANKING DATA: MMP

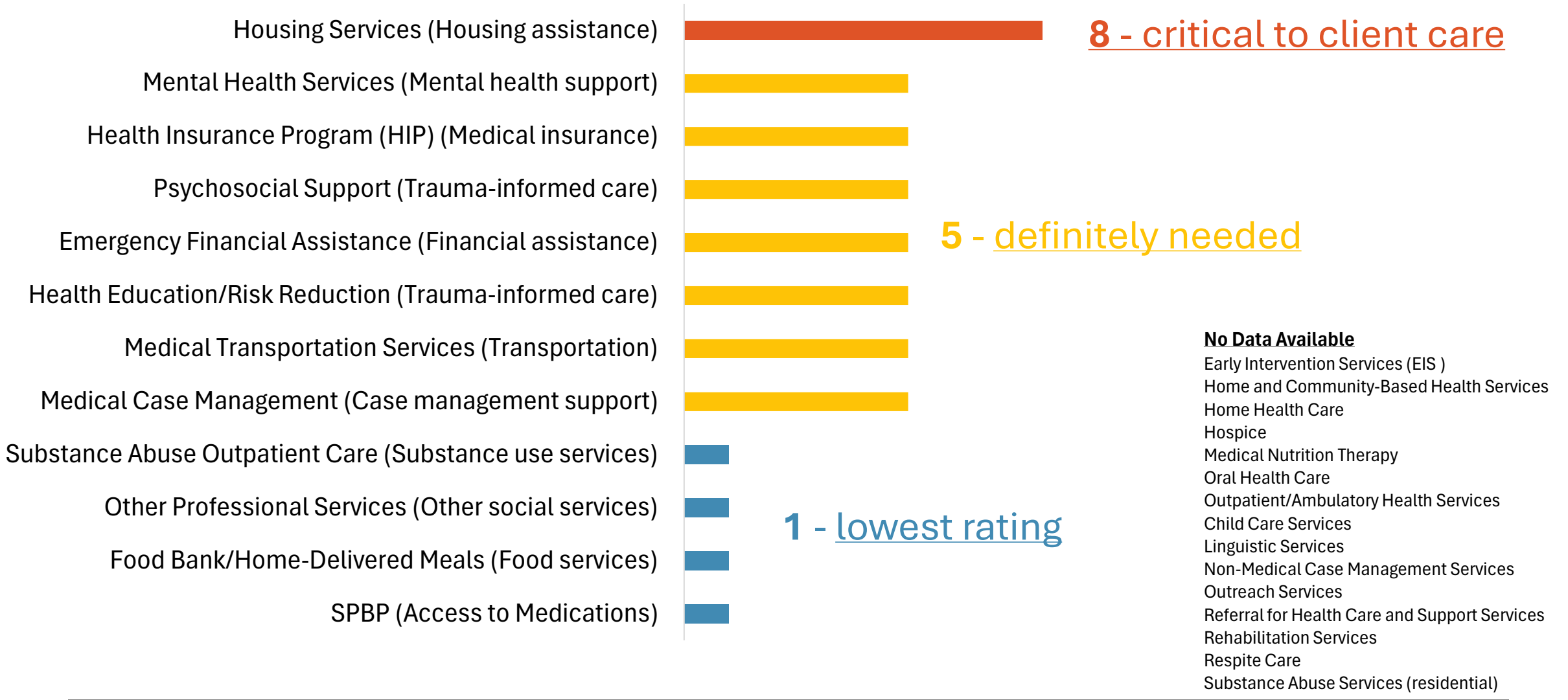


# INITIAL RANKING DATA: HPG PRELIMINARY

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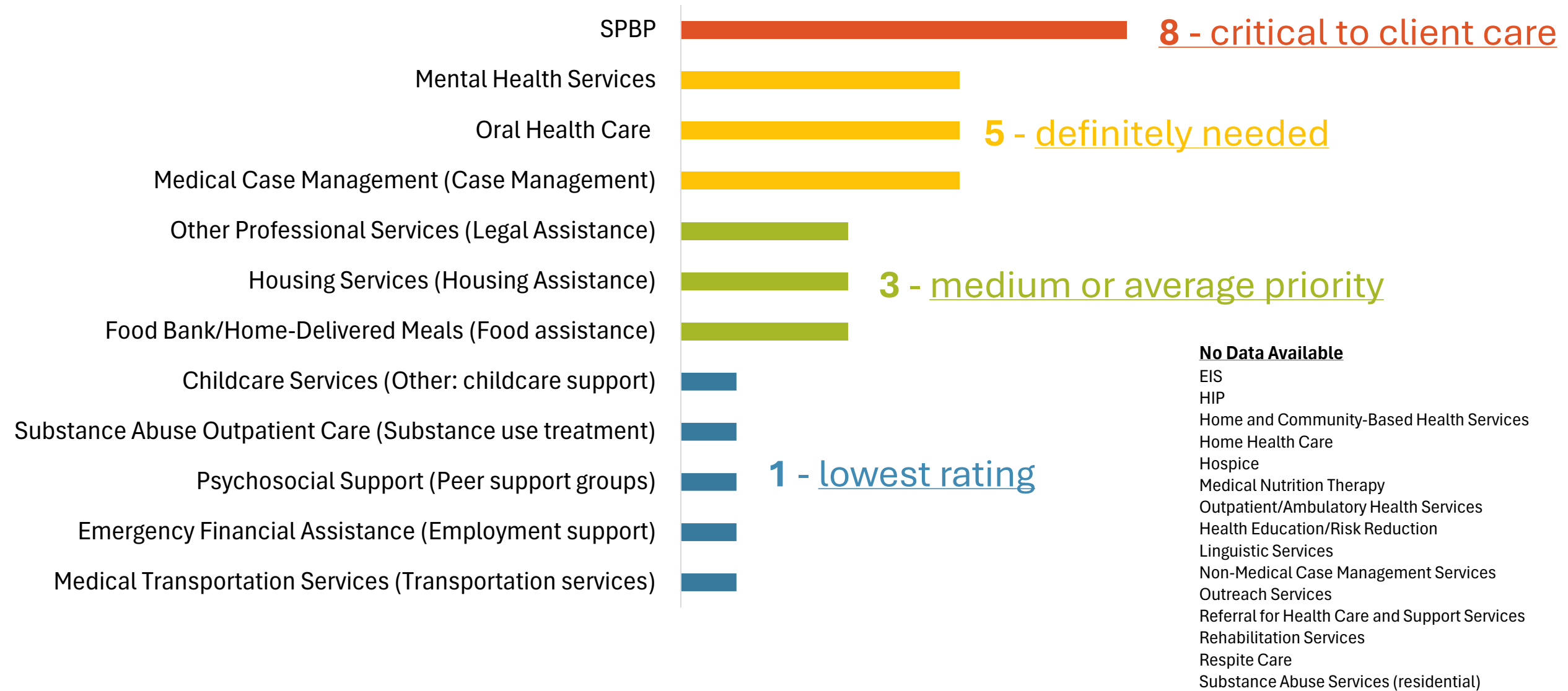


# INITIAL RANKING DATA: SCSN (PROVIDER)



\*Parentheses indicate variation in how service was labeled on the SCSN, if any

# INITIAL RANKING DATA: SCSN (CLIENT)



\*Parentheses indicate variation in how service was labeled on the SCSN, if any

# INITIAL WEIGHTED RANKING: TOP 5

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<b>Ryan White Service Category</b>	<b>Preliminary Weighted Rank</b>
SPBP	6.7
Medical Case Management	6.2
Medical Transportation Services	4.2
Food Bank/Home-Delivered Meals	4
Housing Services	3.9

# FULL INITIAL RANKING

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<b>1</b> SPBP	6.70	* <b>14</b> Substance Abuse Outpatient Care	1.80
<b>2</b> Medical Case Management	6.20	* <b>14</b> Non-Medical Case Management	1.80
<b>3</b> Medical Transportation Services	4.20	* <b>14</b> Outreach Services	1.80
<b>4</b> Food Bank/Home-Delivered Meals	4.00	* <b>17</b> Home And Community-Based Health	1.40
<b>5</b> Housing Services	3.90	* <b>17</b> Linguistics Services	1.40
<b>6</b> Oral Health Care	3.50	<b>19</b> Hospice	1.20
<b>7</b> Mental Health Services	3.40	<b>20</b> Other Professional Services	1.20
<b>8</b> Health Insurance Program (HIP)	3.10	<b>21</b> Referral for Health Care and Support	1.20
<b>9</b> Outpatient/Ambulatory Health Services	3.00	<b>22</b> Substance Use (Residential)	1.20
<b>10</b> Psychosocial Support	2.60	* <b>23</b> Home Health Care	0.60
* <b>11</b> Emergency Financial Assistance	2.40	* <b>23</b> Medical Nutrition Therapy	0.60
* <b>11</b> Early Intervention Services	2.40	<b>25</b> Child Care	0.50
<b>13</b> Health Education/Risk Reduction	2.30	* <b>27</b> Rehabilitation Services	0.40
		* <b>27</b> Respite Care	0.40

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\* indicates tie

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# DISCUSSION

# NEXT STEPS...

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## **Tomorrow (Day 2) -**

- Final voting by HPG Members
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# THANK YOU:

- HPG Members
- Sofia Moletteri and the Philadelphia PSRA Team
- MMP Data Team led by Dr. Godwin Obiri
- DOH Staff
- HPCP SCSN Team

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# QUESTIONS/ THOUGHTS?



# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Special Pharmaceutical Benefits Program (SPBP) / AIDS Drug Assistance Program (ADAP)

- Provides medication and lab services from an approved list to those living with HIV who do not have other access.

Data Source	Finding
CAREWare	<ul style="list-style-type: none"><li>• 9,157 clients accessed SPBP (73%)</li></ul>
SCSN	<ul style="list-style-type: none"><li>• 63 respondents identified SPBP as a Top Priority for Health and Well-Being - <b>72.4%</b></li><li>• 2<sup>nd</sup> highest category after HIV Medical Care</li></ul>
MMP	<ul style="list-style-type: none"><li>• 525 clients accessed SPBP</li></ul>

*“The most immediate HIV care needs is access to affordable drug treatment.” – SCSN, Client 68*

*“Gaps in coverage delay ART initiation; SPBP has eligibility thresholds.” – SCSN, Client 46*

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**CORE SERVICE**

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Early Intervention Services (EIS)

- A combination of services that must include
  1. Priority HIV testing
  2. Referral to HIV care and treatment services
  3. Linkage to HIV care and treatment services
  4. Outreach and health education

The goal is to support existing programs, not replace them.

Data Source	Finding
CAREWare	37 clients accessed EIS services (.3%)
MMP	246 clients accessed EIS services

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**CORE SERVICE**

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Health Insurance Premium and Cost Sharing Assistance for Low-Income Individuals

- This includes help paying for insurance costs like premiums, pharmacy benefits, copays, deductibles, and out of pocket costs. It can also pay for dental insurance costs and copays.

Data Source	Finding
CAREWare	<ul style="list-style-type: none"><li>• 718 clients accessed HIP (6%)</li></ul>
SCSN	<ul style="list-style-type: none"><li>• 18 respondents reported currently receiving</li><li>• 9 respondents reported needing but have trouble accessing</li></ul>

*“The most immediate need for HIV care would be insurance to help cover the cost of frequent doctor visits, procedures, labs, etc.” – SCSN, Client 37*

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Home and Community-Based Health Services

- This can cover mental health, rehabilitation services, day treatment, home health aides, durable medical equipment (ex: canes, wheelchairs, hospital beds), and/or other personal care services at home or in the community. This does not include services at hospitals or nursing homes

Data Sources	Findings
CAREWare	<ul style="list-style-type: none"><li>• 113 clients accessed (1%)</li></ul>
SCSN	<ul style="list-style-type: none"><li>• 8 respondents reported currently receiving</li><li>• 10 respondents reported needing but have trouble accessing</li></ul>

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Home Health Care

- Medical services related to HIV diagnosis that are given in an individual's home by a professional. This includes services like wound care, feeding, intravenous, and aerosolized treatments.

Data Sources	Findings
SCSN	<ul style="list-style-type: none"><li>• 1 respondent reported currently accessing</li><li>• 1 in need but cannot access it</li></ul>

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CORE SERVICE

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Hospice

- End-of-life services for an HIV-related illness

Data Sources	Findings
HPG Survey	<ul style="list-style-type: none"><li>• Average from all respondents was 2 (out of 3)</li><li>• Translates to a medium, or average priority</li></ul>

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CORE SERVICE

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Medical Case Management, including Treatment Adherence Services

- Meeting with a case manager about HIV-related medical needs and making a care plan to meet these needs, including adhering to treatment plan

Data Sources	Findings
CAREWare	• 6722 clients accessed (54%)
MMP	• 726 clients accessed
SCSN	• 25 respondents ranked as a Top Priority for Health and Well-Being

*“Complex systems lead to delays in linking new diagnoses to care without strong case management - Fear of discrimination deters testing and continuing care, especially in non-urban areas.” – SCSN, Provider*

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Medical Nutrition Therapy

- Group or individual nutrition assessment, education, and/or counseling. Can include food or nutritional supplements

Data Sources	Findings
CAREWare	<ul style="list-style-type: none"><li>• 246 clients accessed medical nutrition therapy (2%)</li></ul>
SCSN	<ul style="list-style-type: none"><li>• 4 respondents reported accessing the service</li><li>• 4 respondents reported needing it but having trouble accessing</li></ul>

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Mental Health Services

- Treatment and counseling services for mental health issues in a group or individual setting and provided by a mental health professional

Data Sources	Findings
CAREWare	• 462 clients accessed mental health services (4%)
MMP	• 423 clients accessed mental health services
SCSN	• 32 respondents ranked as a Top Priority for Health and Well-Being

*“Many clients are also dealing with untreated trauma, depression, anxiety, or active substance use. However, access to timely, culturally competent behavioral health care is extremely limited—especially for those without insurance or who are reluctant to engage in traditional treatment settings. This makes it difficult to stabilize clients and keep them engaged in HIV care.” – SCSN, Provider/Client 46*

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Oral Health Care

- Professional dental care, including diagnosis, prevention, and treatment

Data Sources	Findings
CAREWare	• 547 clients reported accessing oral health care (4%)
MMP	• 748 clients reported accessing oral health care
SCSN	• 37 respondents ranked oral health care a Top Priority for Health and Well-Being

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Outpatient/Ambulatory Health Services

- Healthcare services in an outpatient medical setting including things like physical exams, lab testing, behavioral health treatment, referrals to specialty care, education, and prevention counseling

Data Sources	Findings
CAREWare	<ul style="list-style-type: none"><li>• 2548 clients reported accessing O/AHS (20%)</li></ul>
SCSN	<ul style="list-style-type: none"><li>• 82 respondents ranked HIV medical care as a Top Priority for Health and Well-Being (highest ranked service)</li></ul>

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Substance Abuse Outpatient Care

- Treatment for drug or alcohol use disorders in an outpatient facility

Data Sources	Findings
CAREWare	<ul style="list-style-type: none"><li>• 79 clients accessed substance abuse outpatient care (1%)</li></ul>
MMP	<ul style="list-style-type: none"><li>• 99 clients reported accessing substance abuse outpatient care</li></ul>
SCSN	<ul style="list-style-type: none"><li>• 4 respondents reported accessing the service</li><li>• 1 needs but is having trouble accessing</li></ul>

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Child Care Services

- Covers the cost of childcare for an individual's child(ren) during medical visits, related meetings, groups, and/or training sessions

Data Sources	Findings
SCSN	<ul style="list-style-type: none"><li>• 9 reported receiving childcare services</li><li>• 2 respondents need but have trouble accessing</li></ul>

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Emergency Financial Assistance

- One-time or short-term payments to help an individual with an urgent need (utilities, housing, food, transportation, medication) in the form of a payment to another agency, or a voucher. Not a cash payment

Data Sources	Findings
CAREWare	<ul style="list-style-type: none"><li>• 1431 clients accessed EFA (11%)</li></ul>
SCSN	<ul style="list-style-type: none"><li>• 7 respondents reported accessing</li><li>• 16 need the service but have trouble accessing</li></ul>

*“Financial assistance in all forms: toiletries and hygiene products, housing, food, transportation, moving expenses.” – SCSN, Provider*

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Food Bank/Home Delivered Meals

- Food, hot meals, or vouchers to buy these and/or some other allowable household items

Data Sources	Findings
CAREWare	<ul style="list-style-type: none"><li>• 4699 clients accessed (38%)</li></ul>
MMP	<ul style="list-style-type: none"><li>• 303 clients accessed</li></ul>
SCSN	<ul style="list-style-type: none"><li>• 17 respondents currently receive food assistance</li><li>• 10 need food assistance but have trouble accessing it</li></ul>

*“Food Insecurity. Food vouchers are limited, food is expensive, SNAP benefits don't cover an entire family for a month ....” – SCSN, Provider*

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Health Education/Risk Reduction

- Services to educate individuals about the transmission of HIV, how to lower risks, health care coverage, and/or other health topics

Data Sources	Findings
CAREWare	<ul style="list-style-type: none"><li>• 1979 clients accessed the service (16%)</li></ul>
SCSN	<ul style="list-style-type: none"><li>• 15 respondents reported currently receiving</li><li>• 4 respondents currently need but having trouble accessing</li></ul>

*“Yeah, I’d say it’s just education, really, just educating, keeping people educated on it, and even like as someone who has HIV, you forget stuff.” - CC Participant*

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Housing

- Transitional, short-term, or emergency housing assistance, including housing search, application fees, advocacy, and referrals

Data Sources	Findings
CAREWare	• 1046 clients accessed housing services (8%)
MMP	• 193 clients accessed housing services
SCSN	• 21 respondents reported housing services to be a Top Priority for Health and Well-Being

*“The greatest unmet need of my clients—by far—is stable, affordable housing. Without a safe and consistent place to live, everything else becomes secondary: medical appointments are missed, medications go unfilled, and mental health deteriorates. For many of my clients living with HIV, housing instability is the single biggest barrier to maintaining viral suppression and overall well-being.” – SCSN, Provider*

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Linguistic Services

- Interpretation (oral) and translation (written) as part of HIV-related service delivery

Data Sources	Findings
CAREWare	• 95 clients accessed linguistic services (1%)

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Medical Transportation

- Nonemergency transportation to medical or support services

Data Sources	Findings
CAREWare	• 2595 clients accessed medical transportation (21%)
MMP	• 377 clients accessed medical transportation
SCSN	• 6 respondents reported medical transportation as a Top Priority for Health and Well-Being

*“While some transportation assistance exists, it’s often unreliable or difficult to access, especially in rural or suburban areas.” – SCSN - Provider*

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Non-Medical Case Management Services

- Activities that improve access to getting and staying in care. Non-medical case managers can help coordinate medical, social, community, legal, financial, employment, vocational, or other services

Data Sources	Findings
CAREWare	• 2246 clients accessed the service (18%)

*“Help navigating the complicated health care and insurance systems, as well as knowledge of what help is available and what benefits we’re entitled to.” – SCSN, Client 30*

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Other Professional Services, including:

- Other Professional Services allow for the provision of professional and consultant services rendered by members of professions licensed and/or qualified to offer such services by local governing authorities.
- **For example:** Legal Services, Permanency Planning, Tax Assistance, Criminal Record Expungement, Etc.
- Other Professional Services cannot be used for criminal defense or class-action lawsuits unrelated to access services eligible for funding under the RWHAP program

Data Sources	Findings
CAREWare	<ul style="list-style-type: none"><li>• 580 clients accessed the service (5%)</li></ul>
SCSN	<ul style="list-style-type: none"><li>• 12 respondents reported legal services as a Top Priority for Health and Well-Being</li></ul>

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Outreach Services

- Activities designed to reach those who are living with HIV and have not been tested, and those who are living with HIV and not in care. These services may be in person or through things like posters, billboards, social media, or other announcements

Data Sources	Findings
CAREWare	• 1346 clients accessed outreach services (11%)

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Psychosocial Support Services

- Group or individual support or counseling services to address behavioral or physical health problems (for example, support groups, bereavement counseling, spiritual care)

Data Sources	Findings
CAREWare	• 904 clients accessed psychosocial support services (7%)
MMP	• 169 clients accessed psychosocial support services

- *“...if there was more support groups where ... I could talk about this more openly and freely and not worry about getting judged. - CC Participant*
- *“... people got to tell their stories and share their testimonies of where they've been and where they've come from, where they are now. It's just, it's a huge help. Because we think we're alone, but you don't ever know who you're standing by anymore.” - CC Participant*

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Referral for Health Care and Support Services

- Directing individuals to needed services in person, over the phone, or through other methods

Data Sources	Findings
HPG Survey	<ul style="list-style-type: none"><li>• Average from all respondents was 2.15 (out of 3)</li><li>• Translates to a medium, or average priority</li></ul>

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Rehabilitation Services

- Activities like physical, occupational, speech, and vocational therapy to improve or maintain an individual's quality of life and ability to care for self.

Data Sources	Findings
SCSN	<ul style="list-style-type: none"><li>• 4 respondents reported accessing speech therapy</li><li>• 4 respondents reported but having trouble accessing it</li></ul>

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Respite Care

- Care for an eligible individual to relieve the primary caregiver responsible for day-to-day care, can be recreational or social activities at HIV-related facilities

Data Sources	Findings
HPG Survey	<ul style="list-style-type: none"><li>• Average from all respondents was 1.47 (out of 3)</li><li>• Translates to a low priority</li></ul>

# 2025 PRIORITY SETTING SERVICE DEFINITIONS

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## Substance Abuse Services (residential)

- Treatment for drug or alcohol use disorders in a residential facility

Data Sources	Findings
HPG Survey	<ul style="list-style-type: none"><li>• Average from all respondents was 2.05 (out of 3)</li><li>• Translates to a medium, or average priority</li></ul>

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# QUESTIONS/ THOUGHTS?

