

Continuous Quality Improvement Report for the HIV Planning Group

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2024 CQI Plan Performance Measures

Ryan White Part B Service Category	Performance Measure
Special Pharmaceutical Benefits Program	HIV Viral Load Suppression, Annual Retention Service
Medical Case Management	Annual Retention in Service, HIV Viral Load Suppression
Food Bank/Home Delivered Meals	Annual Retention in Service
Health Education/Risk Reduction	HIV Viral Load Suppression
Outpatient/Ambulatory Health Services	HIV Viral Load Suppression
Medical Transportation	Annual Retention in Service
Overall	Linkage to Ryan White Part B Services
Overall	HIV Viral Load Suppression

Indicator	1st Review Period of 2023	1st Review Period of 2024	2nd Review Period of 2023	2nd Review Period of 2024	3rd Review Period of 2023	3rd Review Period of 2024	4th Review Period of 2023	4th Review Period of 2024
Category 1: Special Pharmaceutical Benefits Program								
HIV Viral Load Suppression, Benchmark of 90%	5,085/6,088 with a HIV Viral Load 84%	6,111/7,099 with a HIV Viral Load 86%	5,111/6189 with a HIV Viral Load 83%	6,546/7601 with a HIV Viral Load 86%	5,239/6,476 with a HIV Viral Load 81%	6,351/7,291 with a HIV Viral Load 87%		
	----- 4,962/5,085 with a HIV Viral Load between 0-199 98%	----- 5,808/6,111 with a HIV Viral Load between 0-199 95%	----- 4,983/5111 with a HIV Viral Load between 0-199 97%	----- 6,204/6546 with a HIV Viral Load between 0-199 95%	----- 5,112/5,239 with a HIV Viral Load between 0-199 98%	----- 6,089/6,351 with a HIV VL between 0-199 96%		
Annual Retention in Special Pharmaceutical Benefits Program, Benchmark of 90%	6,790 clients with at least 1 day of coverage	8,390 clients with at least 1 day of coverage	6,987 clients with at least 1 day of coverage	9,066 clients with at least 1 day of coverage	7,367 clients with at least 1 day of coverage	9,511 clients with at least 1 day of coverage		
	----- 4,797 clients sent re-enrollment letters 4,137/4,797 86% re-enrolled	----- 4,811 clients sent re-enrollment letters 3,968/4,811 82% re-enrolled	----- 5,443 clients sent re-enrollment letters 4,789/5,443 88% re-enrolled	----- 5,190 clients sent re-enrollment letters 4,286/5,190 83% re-enrolled	----- 4,973 clients sent re-enrollment letters 4,213/4,973 85% Re-enrolled	----- 5,037 clients sent re-enrollment letter 4,082/5,037 81% Re-enrolled		
Category 2: Food Bank/Home Delivered Meals								
Annual Retention in Service, Benchmark of 90%	2,432/3,481 70%	2,981/4,095 73%	2,618/3,744 70%	3,012/4,250 71%	2,737/3,854 71%	3,157/4,434 71%		
Category 3: Medical Case Management Services								
Annual Retention in Service, Benchmark of 80%	4,659/5,954 78%	4,646/5,954 78%	4,646/6,075 76%	4,618/6,179 75%	4,584/6.083 75%	4,828/6,340 76%		

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Category 3: Medical Case Management Services								
HIV Viral Load Suppression, Benchmark of 90%	4,840/5,954 with a HIV Viral Load 81%	5,143/5,954 with a HIV Viral Load 86%	5,045/6,075 with a HIV Viral Load 83%	5,121/6,179 with HIV Viral Load 83%	5,089/6,083 with a HIV Viral Load 84%	5,264/6340 with a HIV Viral Load 83%		
	----- 4,405/4,840 with a HIV Viral Load between 0-199 91%	----- 4,746/5,143 with a HIV Viral Load between 0-199 92%	----- 4,626/5,045 with a HIV Viral Load between 0-199 92%	----- 4,711/5,121 with a HIV Viral Load between 0-199 92%	----- 4,684/5,089 with a HIV Viral Load between 0-199 92%	----- 4,848/5,264 with a HIV Viral Load between 0-199 92%		
Category 4: Health Education/Risk Reduction								
HIV Viral Load Suppression, Benchmark of 90%	615/750 with a HIV Viral Load 82%	736/838 with a HIV Viral Load 88%	584/718 with a HIV Viral Load 81%	770/926 with a HIV Viral Load 83%	655/804 with a HIV Viral Load 82%	747/904 with a HIV Viral Load 83%		
	----- 570/615with a HIV Viral Load between 0-199 93%	----- 692/736 with a HIV Viral Load between 0-199 94%	----- 543/584 with a HIV Viral Load between 0-199 93%	----- 716/770 with a HIV Viral Load between 0-199 93%	----- 603/655 with a HIV Viral Load between 0-199 92%	----- 683/747 with a HIV Viral Load between 0-199 91%		
Category 5: Outpatient/Ambulatory Health Services								
HIV Viral Load Suppression, Benchmark of 90%	2,107/2,632 with a HIV Viral Load 80%	2,282/2,669 with a HIV Viral Load 85%	1,945/2,433 with a HIV Viral Load 80%	2,205/2,632 with a HIV Viral Load 84%	1,933/2,432 with a HIV Viral Load 79%	2,197/2,571 with a HIV Viral Load 85%		
	----- 1,892/2,107 with a HIV Viral Load between 0-199 90%	----- 2,125/2,282 with a HIV Viral Load between 0-199 93%	----- 1,783/1,945 with a HIV Viral Load between 0-199 92%	----- 2,053/2,205 with a HIV Viral Load between 0-199 93%	----- 1,792/1,933 with a HIV Viral Load between 0-199 93%	----- 2,034/2,197 with a HIV Viral Load between 0-199 93%		

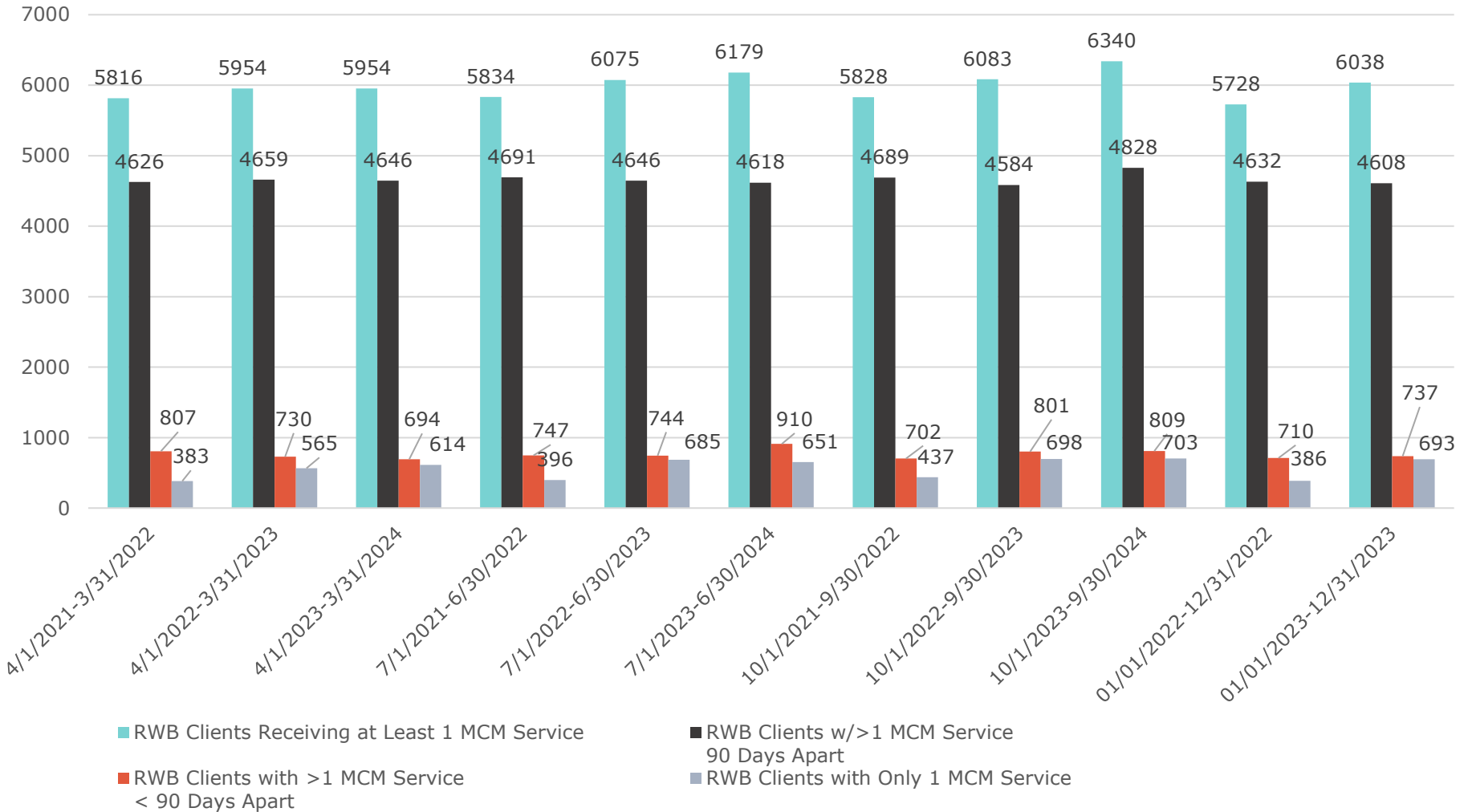
2024 CQI Performance Measures

Indicator	1 st Review Period of 2023	1 st Review Period of 2024	2 nd Review Period of 2023	2 nd Review Period of 2024	3 rd Review Period of 2023	3 rd Review Period of 2024	4 th Review Period of 2023	4 th Review Period of 2024
Category 6: Medical Transportation								
Annual Retention in Service, Benchmark of 90%	997/1974 51%	1206/2361 51%	1039/2082 50%	1298/2581 50%	984/2,067 48%	1452/2796 52%		
Category 7: Overall, Ryan White Part B HIV Viral Load Suppression								
HIV Viral Load Suppression, Benchmark of 90%	12,679/14,648 with a HIV Viral Load 87%	12,900/15,385 with a HIV Viral Load 84%	12,367/14,396 with a HIV Viral Load 86%	13420/15962 with a HIV Viral Load 84%	11,610/14,674 with an HIV Viral Load 79%	13,571/16,004 with a HIV Viral Load 85%		
	----- 11,667/12,679 with a HIV Viral Load between 0-199 92%	----- 10,856/12,900 with a HIV Viral Load between 0-199 84%	----- 11,466/12367 with a HIV Viral Load between 0-199 93%	----- 11290/13420 with a HIV Viral Load between 0-199 84%	----- 10,726/11,610 with a HIV Viral Load between 0-199 92%	----- 11,468/13,571 with a HIV Viral Load between 0-199 85%		
Category 8: Overall Linkage to Ryan White Part B Services								
Linkage to Ryan White Part B Services, Benchmark of 85%	182/271 67%	135/248 54%	132/224 59%	151/246 61%	120/224 54%	148/260 57%		

2024 CQI Plan Performance Measures

- The Ryan White Part B Continuous Quality Improvement (CQI) Plan is not reflective of the totality of services across all funding streams provided by our subrecipients/sub-subrecipients to clients, but rather a selected portion.
- CQI Plan data is obtained from the following funding streams: Ryan White Part B Base grant, Ryan White Part B AIDS Drug Assistance Program (ADAP) Earmark grant and Ryan White Part B Rebates.
- A rolling 12-month calendar year is used for data collection of the 2024 CQI Plan: 1st Review Period: 4/1/2023-3/31/2024, 2nd Review Period: 7/1/2023-6/30/2024, 3rd Review Period: 10/1/2023-9/30/2024, 4th Review Period: 1/1/2024-12/31/2024.
- Prior to 2024, CQI Plan HIV Viral Load data was collected from CAREWare and the Enhanced HIV/AIDS Reporting System (eHARS) only, not the Pennsylvania National Electronic Disease Surveillance System (PA-NEDSS). As of the report period of 4/1/2023-3/31/2024 the 2024 CQI HIV Viral Load information is obtained from CAREWare, eHARS and NEDSS.
- As of the report period of 4/1/2023-3/31/2024 the CQI Overall Linkage to Ryan White Part B performance measure includes the following information: the total number of newly diagnosed and financially eligible clients for Ryan White Part B services during the report period.
- As of the report period of 4/1/2023-3/31/2024 the CQI HIV Viral Load performance measure outcomes include the following information: total number of clients in the cohort, total number of clients with an HIV Viral Load, percentage of clients with an HIV Viral Load, total number of clients with an HIV Viral Load between 0-199 and percentage of clients with an HIV Viral Load between 0-199.
- As of the report period of 7/1/2023-6/30/2024 the Division of HIV Health's data team and the surveillance team completed an update to the crosswalk used to obtain the most accurate HIV viral loads from eHARS and NEDSS.

Medical Case Management QIP: Statewide



2024 QIP Target Condition:

- By 12/31/2024 RWPB MCM providers will commit to reviewing program guidance/best practices developed by the CQI Workgroup.
- By 1/31/2025 Regional Grantees will begin planning a process focusing on increasing MCM annual retention in service.
- By 2/28/2025 Regional Grantees and providers will collaborate to begin planning a process focusing on increasing their MCM annual retention in service.
- By 3/31/2025 Regional Grantees and providers will commit to beginning the implementation of a process focusing on increasing their MCM annual retention in service.
- By 6/30/2025 RWPB MCM providers with baseline MCM annual retention rates ranging between 39%-76% (2024 CQI QIP baseline) will increase their annual retention rate a minimum of 4%.
- By 6/30/2025 RWPB MCM providers with a baseline MCM annual retention rate above 76% will increase their annual retention a minimum of 1%.
- By 12/31/2025 the state-level average MCM annual retention in services rate will increase from the baseline of 76% to a minimum of 80%.

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Overall	HIV Viral Load Suppression

2023-2024 CQI Workgroup Members

- Michelle Schlegelmilch, CQI Coordinator
- John Haines, ADAP Clinical Manager
- Nenette Hickey, Sr. Medical Economist
- Rob Smith, Public Health Program Administrator
- Monisola Malomo, Epidemiologist
- Jan Davis, Public Health Program Administrator
- *Guadalupe Diaz, AIDS Care Group and HPG*
- *HPG serves as the Quality Management Advisory Committee (QMAC) and the committee helps to provide oversight for the CQI Plan.*
- *The HPG QMAC delegates CQI Plan responsibilities to the CQI Work Group.*
- Shaheena Riffaie, FHCCP region
- Zach Wise, FHCCP region
- Amanda Ruggerio, UWWV region
- Gita Krull-Aquila, Division of HIV Health (formerly AACO region)
- Rachel Schaffer, JFH region & HPG
- Holly Megnin, PA Thrive Partnership (formally Clarion region)
- Melissa Yeany, PA Thrive Partnership (formally Clarion region)
- Vickey McKinzey-Gonzalez, AIDSNET region
- Carol Vanderhoff, AIDSNET region
- Samantha DeFeo, NCDAC region
- Natasha Gorham, NCDAC region & HPG

Questions?



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