

Continuous Quality Improvement Report for the HIV Planning Group

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Health Resources & Services Administration AIDS Drug Assistance Program Performance Measures 1/2024



- Revised Performance Measures
- New Performance Measures
- Archived Performance Measures
- [AIDS Drug Assistance Program Performance Measures | Ryan White HIV/AIDS Program \(hrsa.gov\)](#)
- [Ryan White HIV/AIDS Program Compass Dashboard | Ryan White HIV/AIDS Program](#)

2024 CQI Plan Performance Measures

Ryan White Part B Service Category	Performance Measure
Special Pharmaceutical Benefits Program	HIV Viral Load Suppression, Annual Retention Service
Medical Case Management	Annual Retention in Service, HIV Viral Load Suppression
Food Bank/Home Delivered Meals	Annual Retention in Service
Health Education/Risk Reduction	HIV Viral Load Suppression
Outpatient/Ambulatory Health Services	HIV Viral Load Suppression
Medical Transportation	Annual Retention in Service
Overall	Linkage to Ryan White Part B Services
Overall	HIV Viral Load Suppression

2024 CQI Performance Measures

Indicator	1 st Review Period of 2023	1 st Review Period of 2024	2 nd Review Period of 2023	2 nd Review Period of 2024	3 rd Review Period of 2023	3 rd Review Period of 2024	4 th Review Period of 2023	4 th Review Period of 2024
Category 1: Special Pharmaceutical Benefits Program								
HIV Viral Load Suppression, Benchmark of 90%	5085/6088 with a VL 84%	6111/7099 with a VL 86%	5111/6189 with a VL 83%	6546/7601 with a VL 86%				
	----- 4962/5085 98%	----- 5808/6111 95%	----- 4983/5111 97%	----- 6204/6546 95%				
Annual Retention in Special Pharmaceutical Benefits Program, Benchmark of 90%	6790 clients with at least 1 day of coverage	8390 clients with at least 1 day of coverage	6987 clients with at least 1 day of coverage	9066 clients with at least 1 day of coverage				
	----- 4797 clients sent re- enrollment letters 4137/4797 86% re-enrolled	----- 4811 clients sent re- enrollment letters 3968/4811 82% re-enrolled	----- 5443 clients sent re- enrollment letters 4789/5443 88% re-enrolled	----- 5190 clients sent re- enrollment letters 4286/5190 83% re-enrolled				
Category 2: Food Bank/Home Delivered Meals								
Annual Retention in Service, Benchmark of 90%	2432/3481 70%	2981/4095 73%	2618/3744 70%	3012/4250 71%				
Category 3: Medical Case Management Services								
Annual Retention in Service, Benchmark of 80%	4659/5954 78%	4646/5954 78%	4646/6075 76%	4618/6179 75%				

2024 CQI Performance Measures

Indicator	1 st Review Period of 2023	1 st Review Period of 2024	2 nd Review Period of 2023	2 nd Review Period of 2024	3 rd Review Period of 2023	3 rd Review Period of 2024	4 th Review Period of 2023	4 th Review Period of 2024
Category 3: Medical Case Management Services								
HIV Viral Load Suppression, Benchmark of 90%	4840/5954 with a VL 81%	5143/5954 with a VL 86%	5045/6075 with a VL 83%	5121/6179 with a VL 83%				
	----- 4405/4840 91%	----- 4746/5143 92%	----- 4626/5045 92%	----- 4711/5121 92%				
Category 4: Health Education/Risk Reduction								
HIV Viral Load Suppression, Benchmark of 90%	615/750 with a VL 82%	736/838 with a VL 88%	584/718 with VL 81%	770/926 with a VL 83%				
	----- 570/615 93%	----- 692/736, 94%	----- 543/584 93%	----- 716/770 93%				
Category 5: Outpatient/Ambulatory Health Services								
HIV Viral Load Suppression, Benchmark of 90%	2107/2632 with a VL 80%	2282/2669 with a VL 85%	1945/2433 with a VL 80%	2205/2632 with a VL 84%				
	----- 1892/2107 90%	----- 2125/2282 93%	----- 1783/1945 92%	----- 2053/2205 93%				

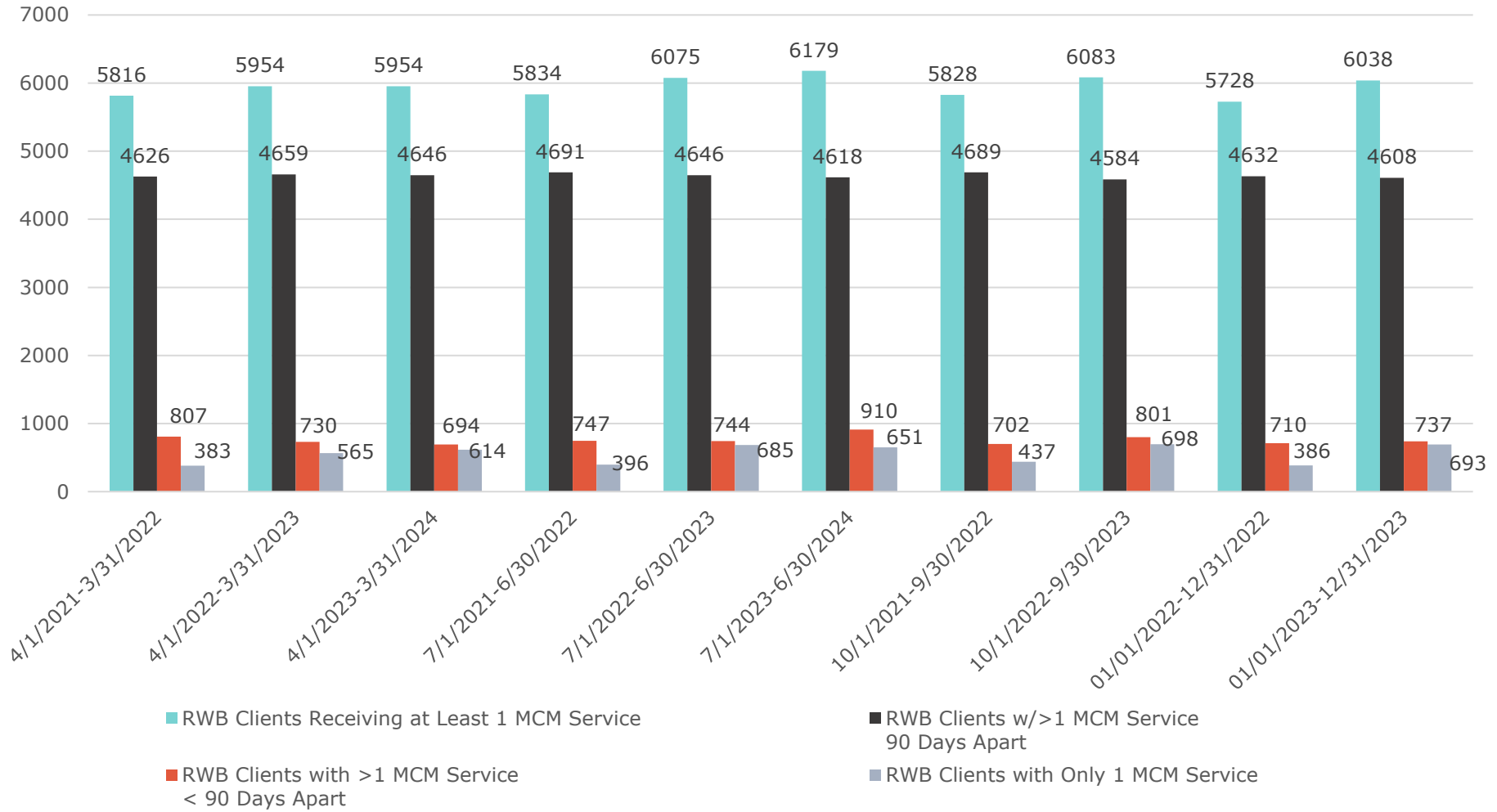
2024 CQI Performance Measures

Indicator	1st Review Period of 2023	1st Review Period of 2024	2nd Review Period of 2023	2nd Review Period of 2024	3rd Review Period of 2023	3rd Review Period of 2024	4th Review Period of 2023	4th Review Period of 2024
Category 6: Medical Transportation								
Annual Retention in Service, Benchmark of 90%	997/1974 51%	1206/2361 51%	1039/2082 50%	1298/2581 50%				
Category 7: Overall, Ryan White Part B HIV Viral Load Suppression								
HIV Viral Load Suppression, Benchmark of 90%	12,679/14,648 with a VL 87%	12,900/15,385 with a VL 84%	12367/14396 with a VL 86%	13420/15962 with a VL 84%				
	----- 11,667/12,679 92%	----- 10,856/12,900 84%	----- 11466/12367 93%	----- 11290/13420 84%				
Category 8: Overall Linkage to Ryan White Part B Services								
Linkage to Ryan White Part B Services, Benchmark of 85%	182/271 67%	135/248 54%	132/224 59%	151/246 61%				

2024 CQI Plan Performance Measures

- The Ryan White Part B CQI Plan is not reflective of the totality of services across all funding streams provided by our subrecipients/sub-subrecipients to clients, but rather a selected portion.
- CQI Plan data is obtained from the following funding streams: Ryan White Part B Base grant, Ryan White Part B AIDS Drug Assistance Program (ADAP) Earmark grant and Ryan White Part B Rebates.
- A rolling 12-month calendar year is used for data collection of the 2024 CQI Plan: 1st Review Period: 4/1/2023-3/31/2024, 2nd Review Period: 7/1/2023-6/30/2024, 3rd Review Period: 10/1/2023-9/30/2024, 4th Review Period: 1/1/2024-12/31/2024.
- Prior to the 2024 data outcomes, CQI Plan HIV Viral Load data was collected from CAREWare and eHARS only and did not include NEDSS. As of the report period of 4/1/2023-3/31/2024 HIV Viral Load information was obtained from CAREWare, eHARS and NEDSS.
- SPBP Annual Retention in Service, data parameters: The number of cardholders who were sent re-enrollment letters do not include cardholders who are now deceased, moved out of state, no longer eligible for the program, or appear to be eligible for MA and only given 3 months of SPBP coverage. Individuals enrolled in MA are disenrolled from SPBP and not sent re-enrollment letters.
- As of the report period of 7/1/2023-6/30/2024 the crosswalk used to obtain the most recent HIV Viral Load from surveillance (eHARS & NEDSS) has been updated.

Medical Case Management QIP: Statewide



Target Condition:

- By 12/31/2024 RWPB MCM providers will commit to reviewing program guidance/best practices developed by the CQI Workgroup.
- By 1/31/2025 Regional Grantees and providers will collaborate to begin planning a process focusing on increasing their MCM annual retention in service.
- By 3/31/2025 Regional Grantees and providers will commit to beginning the implementation of a process focusing on increasing their MCM annual retention in service.
- By 6/30/2025 RWPB MCM providers with baseline MCM annual retention rates ranging between 39%-76% (2024 CQI QIP baseline) will increase their annual retention rate a minimum of 4%.
- By 6/30/2025 RWPB MCM providers with a baseline MCM annual retention rate above 76% will increase their annual retention a minimum of 1%.
- By 12/31/2025 the state-level average MCM annual retention in services rate will increase from the baseline of 76% to a minimum of 80%.

Membership Anyone?



2023-2024 CQI Workgroup Members

- Michelle Schlegelmilch, CQI Coordinator
- John Haines, ADAP Clinical Manager
- Nenette Hickey, Sr. Medical Economist
- Rob Smith, Public Health Program Administrator
- Monisola Malomo, Epidemiologist
- Jan Davis, Public Health Program Administrator
- Katherine Haar, FHCCP region and HPG
- *HPG serves as the Quality Management Advisory Committee (QMAC) and the committee helps to provide oversight for the CQI Plan.*
- *The HPG QMAC delegates CQI Plan responsibilities to the CQI Work Group.*
- Shaheena Riffaie, FHCCP region
- Zach Wise, FHCCP region
- Amanda Ruggerio, UWWV region
- Gita Krull-Aquila, Division of HIV Health (formerly AACO region)
- Rachel Schaffer, JFH region & HPG
- Holly Megnin, PA Thrive Partnership (formally Clarion region)
- Melissa Yeany, PA Thrive Partnership (formally Clarion region)
- Vickey McKinzey-Gonzalez, AIDSNET region
- Carol Vanderhoff, AIDSNET region
- Samantha DeFeo, NCDAC region
- Natasha Gorham, NCDAD region & HPG

Questions?



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